#### Lessons learnt

- Contextual representations for text go a long way
- Using sparse training data in open-domain QA is important
- Understanding your dataset is important
  - Aggregation
  - Multi-step reasoning
- Anecdotal success and failure cases extremely valuable
- Training neural models is an art and science in itself



## How to get started

- Download your dataset of choice SQUAD, MSMarco, COQA
- Implement simplest QA system that you can think of
- Examine failure cases, analyse errors, get to know your datasets
- Reimplement recent method of choice: Is it perfect?
- Time for your own research!
  - Leaderboarding is valuable but not always reflective of true improvements

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### Open problems

- Efficiency
  - Open-domain QA at scale recent advances but lots to discover
- Interpretability
  - How can you go beyond feature attributions, selections
- Interactivity
  - Multiple interaction paradigms training and inference settings
- Robustness



#### Conclusions

- QA over text ...
- Text corpora are noisy but have more information coverage and redundancy
- Efficiency and scalability in open-domain QA is a challenge
- "Explainability" is important but often overlooked
- Conversational Search is upcoming and has some crucial challenges



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